



May 28, 2018

KEEPING YOU INFORMED

**** Go live May 28, 2018 ****

Substance Use Services Access Team

Toll-free referral support: 1-866-624-MHSU (6478)

Days and Hours of Operation: Monday – Friday 0830-1815 Hours

Fraser Health has developed a *Substance Use Central Access Team* for enhanced access to substance use services. The goals of the Team are to:

- Provide post overdose follow up for patients who present to the Emergency Department (ED) with a suspected or confirmed opioid overdose
- Support health care providers in emergency departments and family practitioners with any questions related to substance use services in Fraser Health.
- Support clients who would like counselling or have questions regarding treatment options.

Why is this change underway?

This change is happening to provide a simplified pathway into the substance use system of care.

What do I need to know?

The Substance Use Services Access Team is made up of clinicians who have expertise in substance use, mental health and concurrent disorders. All patients presenting to Emergency Department with a suspected or confirmed opioid overdose can be automatically referred to the Substance Use Services Access Team. The Team will connect with the person or ensure follow-up with the person's established treatment team.

How do I refer to the Team?

A MediTech order entry has been developed to provide a simple means for Emergency Department staff and physicians to refer to the Team - **OE SUS Access Team Referral**.

Please choose the appropriate reason for referral from the drop down menu as follows:

- Suspected Opioid Overdose
- Suboxone induction in the Emergency Department
- Client- initiated Referral

Once entered, it will immediately print out on the Substance Use Services Access Team's fax machine.

Questions?

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